

If you have recently installed Windows XP Service Pack 2 and your pop-up screens are no longer working. (“Your Account, Internet Payments Due,) follow the steps listed below to enable Pop-Up functionality in CM/ECF in WindowsXP Service Pack 2.

For Microsoft Internet Explorer:

Add <https://ecf.innb.uscourts.gov> as a trusted site:

1. Click **Tools**.
2. Click **Internet Options**.
3. Access the **Security** tab.
4. Click the **Trusted sites** Web Content Zone.
5. Click the **Sites...** button.
6. Type **westlaw.com** in **Add this web site to the zone**.
7. Click **Add**.
8. Click **Ok**.

Add <https://ecf.innb.uscourts.gov> to the list of allowed pop-up sites. This will allow pop-up boxes only from designated sites.

1. Go to the **Tools** menu.
2. Click **Pop-up Blocker**.
3. Choose **Pop-up Blocker Settings...** from the Pop-up Blocker sub menu.
4. Add <https://ecf.innb.uscourts.gov> in **Address of web site to allow**.
5. Click **Add**.
6. Click **Close**.

Turn off pop-up blocking. This will allow any and all pop-up boxes.

1. Go to the **Tools** menu.
2. Choose **Pop-up Blocker**.
3. Choose **Turn Off Pop-up Blocker** from the Pop-up Blocker sub menu.

Change filter level:

1. Go to **Tools**.
2. Choose **Pop-up Blocker**.
3. Choose **Pop-up Blocker Settings...** from the Pop-up Blocker sub menu.
4. Change the Filter Level to **Medium: Block most automatic pop-ups**.
5. Click **Close**.